

# HOUSING & PESTS

## WHAT YOU NEED TO KNOW

### WHO TO CONTACT

- If you have a concern please put in a maintenance request by calling (757) 766-0136 24 hours a day or enter a work order online at [www.langleyfamilyhousing.com](http://www.langleyfamilyhousing.com).
- After hours, a call center will take the call and notify the on-call maintenance technician.
- You can also place a work order in person at our welcome center or contact your Resident Service Specialist.
- Each work order is assigned a work order number.



### WARNING SIGNS

- **Rodents** – droppings; round or large bites in plastic, furniture, wood; dirty or oily marks and stains on walls or floors
- **Termites** - damaged wood with hollowed-out passages; pile of shed wings in the evening after the rain; mud-like tubes on walls
- **Roaches** - the most obvious sign you have a roach problem is actually seeing one; spotting roach droppings or egg cases; a musty smell

### PEST PREVENTION

- Block entry points (exclusion)
- Remove sources of food, water and shelter
- Store food in sealed plastic or glass containers
- Fix leaky plumbing and don't let water accumulate anywhere in the home
- Dispose of trash and garbage on a frequent and regular basis, and pick up or eliminate clutter
- Keep doors and windows shut when not in use, especially in rainy weather
- Remove breeding sites. Clean up pet dropping from your yard; they attract flies that can spread bacteria

**Our #1 goal is to provide our residents with safe and high quality communities in which to live.**

A great resource for information on commonly found pests in this area can be found at [www.pestworld.org](http://www.pestworld.org)